



Dianella
Community Health

2014-2015 A year in review

Patient Numbers

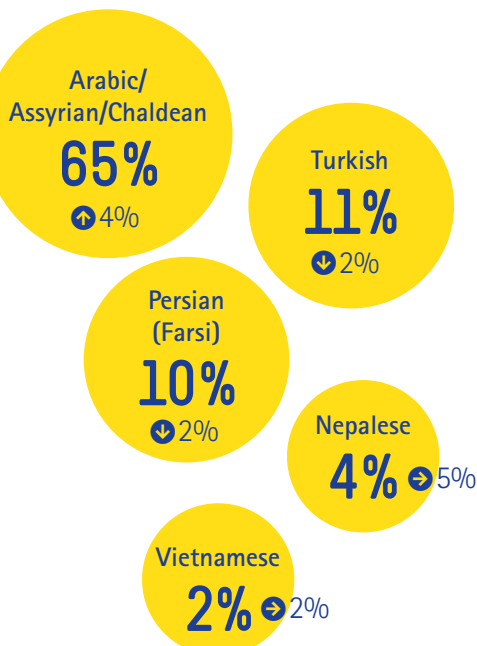
Medical	11,902
Allied Health	41,648
Dental	8,396

Performance - contact support hours

Community Health	34,647
Health and Community Care	17,871
Planned Activity Groups	52,935

Five main language groups (%)

Whole of community provider
- five main languages accessed
on 4,463 occasions.



Dental

- ↑ 16% increase in success for teeth filled and retreated within six months
- ↑ Dianella dental services performed above State and regional averages
- ↑ Wait times
- ↓ 50% reduction in unplanned return within seven days after extraction

Podiatry

- Evidence-based Practice process implemented, significantly improving standard of care
- Conducted 12-monthly risk management reviews
- Implemented process specifically tailored for high, intermediate and low risk patients

Physiotherapy

- ↓ 34% reduction in wait times
- Reduced wait times achieved across GP Super Clinic, Craigieburn and Meadow Heights

Asthma

- Dianella is lead agency for Community Asthma Program (CAP)
- Survey undertaken of parents and carers participating in CAP
- Poster of survey results awarded 2nd prize (of 100+ entries) at RCH Nursing Research and Clinical Innovation Symposium

Refugee & Asylum Seekers

- 420 refugee Health Nurse Assessments undertaken
- Dianella services included interpreter, comprehensive health checks, social worker specialising in mental health needs

Evidence Based Practice

Research Evidence

Clinical Expertise

Patient Preference

Dianella provides key health services for 62,000 patients